

## Unit 14

### Buying Gifts and Souvenirs



#### Listening for information (1)

- Listen to the dialogue between Naomi and a store clerk and try to understand it without looking at the words in your book.
- Now you can look at the Key Words while the teacher explains them.

**Naomi decides to buy some gifts and souvenirs before she leaves London.**

**Store Clerk:** Can I help you find something?

**Naomi:** Yes, does this scarf come in beige?

**SC:** No, we don't have it in beige. . . only in orange, red, and grey.

**N:** Oh, I see. And it's on offer, right?

**SC:** Yes, it is. All our scarves are 20% off today and tomorrow.

**N:** And what about the hats?

**SC:** They are normal price.

**N:** OK. I'll take three orange scarves and four grey ones. Could you gift-wrap them individually?

**SC:** Anything else? We sell souvenirs, too. Some mugs, fridge magnets, T-shirts and more. . . They are right over there.

**N:** All right. Let me browse around the shop.

#### Key Words

**souvenir**

**on offer (UK)**

**gift-wrap**

**individually**

**fridge magnet**

**browse**

*a thing kept as a reminder of a place you have visited*

*=on sale (US) available to be bought at a lower price than normal*

*wrap a present with attractive coloured paper*

*separately, not together in a group*

*a piece of iron that attracts similar objects used for decorating the outside of a refrigerator*

*look at the goods in a shop without a particular purpose*

#### © Role-playing

#### Checking out



#### Listening for information (2)

- Listen to the dialogue between Naomi and a hotel clerk and try to understand it without looking at the words in your book.
- Now you can look at the Key Words while the teacher explains them.

**Naomi:** Excuse me. Could you tell me what time I have to check out tomorrow?

**Hotel Clerk:** You'll have to leave your room by 12pm.

**Naomi:** OK. Thank you.

**(Next day)**

**I'm checking out. Here is the key to my room.**

**Hotel Clerk:** Thank you. I'll just print out your bill.

**(Naomi reviews her bill carefully)**

**Naomi:** My bill says that I owe £10 for a movie, but I never ordered one.

**HC:** Let's see. It says that you were charged Wednesday at 8pm for the movie "Love Story".

**N:** That's absolutely wrong! I was out at a restaurant in the City Wednesday evening.

**HC:** OK, let me see what I can do. . . Yes, we can take the £10 off your bill.

**N:** Thank you for taking my word over the computer's word. By the way, is there somewhere I can leave my bags until the evening?

**HC:** Yes, you can leave them in our storage room. And thank you for staying with us, Ms Abe. We hope to see you soon.

**N:** Thank you.

### Key Words

**owe** *have to pay someone for something*

**charge** *ask someone for a particular amount of money*

**storage** *putting things away and keep them until you need them*

### © Role-playing

#### Vocab Review

**Match the words with the meanings.**

teller  
cash machine (UK)  
by the way  
shop assistant (UK)  
stand  
fitting room  
label

*the ticket on the dress showing the size and price*

*the rail on which the dresses are hung*

*small room where dresses can be tried on*

*= ATM (US)*

*= sales clerk (US)*

*used when saying something not related to the subject you were talking about before*

*= cashier an employee of a bank who receives and pay out money*

#### Conversation Tips

**If you don't want to buy something, say "I'll leave it / them. Thanks."  
If you want to buy it / them, say "I'll take it / them."**

#### ◎ Role-playing

#### Vocab Review

Match the words with the meanings.

recommend  
be at sb's service  
budget  
be prepared to  
correct  
meal  
ready  
starter (UK)  
well-done  
rare  
dessert  
bill

= check  
sweet food served after the main part of a meal  
=appetizer (US) ; a small amount of food eaten at the start of a meal  
meat cooked thoroughly  
prepared  
meat cooked for a short time and still red  
having no mistakes  
the money available  
be willing to  
any of the regular daily occasions when food is eaten, or the food you eat on that occasion  
be available to help someone  
→ advise: say that something is good

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