- I'd like to stay near the station.
- Can you suggest a cheap hotel?



l'd like to stay (I would)	near the station. in a cheap hotel.	
Can you suggest	a cheap hotel? a good B&B (Bed & Breakfast) ?	

Conversation

1. Naoto : I'd like to stay 2. Information staff : There are a few hotels near the station. : Can you suggest a ? 3. Naoto : Sure. I can suggest a good B&B, too. 4. Information staff : If it's nice and cheap then that's fine. 5. Naoto : Okay, I'll try to get you a reservation. 6. Information staff

Questions

- 1. How would you tell the information staff that you would like to stay near the station?
- 2. How would you ask the information staff if he can suggest a cheap hotel?

- 我想住在车站附近。
- 可以介绍一个便宜一点的旅馆吗?



Language Focus

我想住在车站附近。
我想住在便宜一点的旅馆。
可以介绍一个便宜一点的旅馆吗?
可以介绍一个提供早餐的旅馆吗?

Conversation : 我想住 问询处工作人员 : 车站附近有几家旅馆。 3. : 可以介绍一个 问询处工作人员 : 好的, 带早饭的旅馆怎么样? 5. : 如果即便宜,条件又不错。就可以。 问询处工作人员 : ok, 我帮您预订。

- 1. 怎样向问询处工作人员说想要住在车站附近?
- 2. 怎样向问询处工作人员说想要住便宜一点的旅馆?

- I have a reservation.
- I made my reservation at the information office.



I have	a reservation.
	a voucher
I made my reservation	at the information office.
	on the internet.

Conversation

1. Zhang : I have a	
----------------------------	--

2. **Front Desk** : Okay sir. Did you make your reservation on the internet?

3. **Zhang** : No, I made a reservation _____

4. **Front Desk** : Do you have a voucher?

5. **Zhang** : Yes, I have.

Questions

- 1. How would you tell the front desk that you have a reservation?
- 2. How would you tell the front desk that you made your reservation at the information office?

- 我有预约。
- 我在问询处预约了。



Language Focus

我有预约。	
我有住宿预约表。	
我在问询处预约了。	
我在网上预约了。	

Conversation

1. 张 : 我有_____

2. 前台 : OK, 先生。你是在网上预约的吗?

4. 前台 : 你有住宿预约表吗?

5. 张 : 对,我有。

- 1. 怎样告诉前台你有预约?
- 2. 怎样告诉前台你是在问询处预约的?

- I'd like a room for two nights.
- Do you have a twin room?



l'd like a room (I would)	for two nights. with an ocean view.	
Do you have	a twin room? any cheaper rooms?	

Conversation

1. Front Desk : What can I do for you?

2. **Zhang** : I'd like a single room for _____ nights.

3. **Front Desk** : We are sorry, the single rooms are fully-booked.

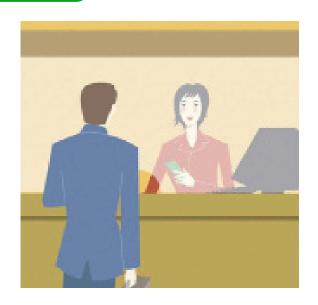
4. **Zhang** : Do you have a _____ room? 5. **Front Desk** : Yes sir. We still have some.

6. **Zhang** : Okay, I'd like a room with an ocean view.

Questions

- 1. How would you tell the front desk that you'd like a single room for two n
- 2. How would you ask the front desk if the hotel has a twin room?

- 我想住两天。
- 有双人房吗?



Language Focus

我想住两天。
我想要海景房。
有双人房吗?
有便宜一点的房间吗?

Conversation

前台 : 我可以为您做点什么?
 张 : 我想要一间单人房,住_____晚。
 前台 : 很抱歉,单人房已经注满了。
 张 : 你们有_____房吗?
 前台 : 是的,还有几间?

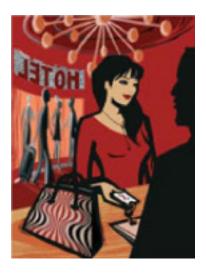
: OK. 我要海景房。

Questions

6. 张

- 1. 怎样跟前台说你要一个单人间, 住两晚?
- 2. 怎样跟前台说有没有双人房?

- Is it possible to check the room?
- How much is a room for two nights?



Is it possible to	check the room? use the telephone?
How much is a room	for two nights? per night?

Conversation

1. **Zhang**: Is it possible to _____ the room?

2. **Front Desk**: Of course! It's on the third floor, room 303. Here's the key. (After checking)

3. Front Desk : So, do you like the room?

4. **Zhang**: Yes, how much is a room for _____ nights?

5. **Front Desk**: It's \$150 per night, so it would be \$300 for two nights.

Questions

- 1. How would you ask the front desk if it is possible to check the room?
- 2. How would you ask the front desk how much is a room for two nights?

- 可以先看一下房间吗?
- •一个房间住两晚多少钱?



Language Focus

可以先看一下房间吗?
可以用一下电话吗?
一个房间住两晚多少钱?
一个房间一晚多少钱?

Conversation

1. 张 :可以____房间吗?

2. 前台 : 当然, 3楼303室。这是钥匙。

(确认以后)

3. 前台 :怎么样,喜欢这个房间吗?

4. 张 : 是的,一个房间_____晚上多少钱? 5. 前台 : 一晚上150美元,2个晚上300美元。

- 1. 怎样问前台可不可以看一下房间?
- 2. 怎样问前台一个房间住两晚多少钱?

- Does the room rate include breakfast?
- What time is breakfast served?



Does the room rate include	breakfast?
	service fee?
What time is	breakfast served?
	the check out?

Conversation

1. **Zhang**: Does the room rate include _____?

2. Front Desk : Yes sir.

3. **Zhang**: What time is _____ served?

4. **Front Desk**: Breakfast is served from 7 to 9 in the morning, sir.

5. **Zhang**: Thank you.

Questions

- 1. How would you ask the front desk if the room rate includes breakfast?
- 2. How would you ask the front desk what time the breakfast is served?

- 房费里面包含早餐吗?
- 早餐几点供应?



Language Focus

房费里面包含早餐吗?
房费里面包含服务费吗?
早餐几点供应?
几点退房?

Conversation

1. 张 : 房费里面包含_____吗?

2. 前台 : 是的。

4. 前台 : 早餐时间: 7: 00-9: 00

5. 张 : 谢谢。

- 1. 怎样问前台房费里面是否包含早餐?
- 2. 怎样问前台早餐几点供应?

- I'd like a wake-up call, please.
- How do I use the safe?



ľd like	a wake-up call, please.	
(I would)	a room service,	picase.
How do I use	the safe?	
Tiow do rase	the air condition	er?

Conversation

1. Zhang
2. Front Desk
3. Zhang
4. Front Desk
5. Zhang
6. Front Desk
7. Zhang
1/d like a ______, please.
9. Okay sir. What time would you like me to wake you up?
1. At 6:30 A.M. please. By the way, do I have a safe in my room?
1. Yes, it's in your closet.
1. How do I use the ______?
1. There are instructions posted on it.
1. Okay. I understand. Thank you.

Questions

- 1. How would you tell the front desk that you would like a wake-up call?
- 2. How would you ask the front desk how to use the safe?

- 我想要叫早服务。
- 怎样使用保险箱?



Language Focus

我想要叫早服务。
我想要客房服务。
怎样使用保险箱?
怎样使用空调?

Conversation

1. 张 : 我想要____。
2. 前台 : OK,你想几点起床?
3. 张 : 早上6点半。另外,房间里有保险箱吗?
4. 前台 : 有的,在你的衣柜里。
5. 张 : 怎样使用____?
6. 前台 : 保险柜上有说明书。

: 好的,知道了,谢谢。

Questions

- 1. 怎样告诉前台你想要叫早服务?
- 2. 怎样问前台如何使用保险箱?

C6

- How do I make an international call?
- I'd like to charge the call to my room, please.



How do I make	an international call? a local call?
l'd like to charge	the call to my room, please.
(I would)	the meal to my room, please.

Conversation

1. **Zhang** : Excuse me. How do I make an _____ call?

2. **Front Desk** : Just press 0 and then dial the number.

3. **Zhang** : Is it included in my room rate?

4. Front Desk : No, sir.

5. **Zhang** : Okay, then I'd like to charge the _____ to

my room, please.

6. **Front Desk** : Yes, sir.

Questions

- 1. How would you ask the front desk how to make an international call?
- 2. How would you tell the front desk that you would like to charge the call to your room?

- 怎样打国际电话?
- 请把电话费加到房费里面。



Language Focus

ム DZ 1 一 日 ピート メ c
怎样打国际电话?
怎样打本地电话?
请把电话费加到房费里面。
请把餐费加到房费里面。

Conversation

1. 张 : 打扰一下,怎样打_____电话? 2. 前台 : 先拨0,再拨号码就可以了。

3. 张 : 电话费含在房费里面吗?

4. 前台 : 不含。

5. 张 : OK. 请把_____加到房费里面。

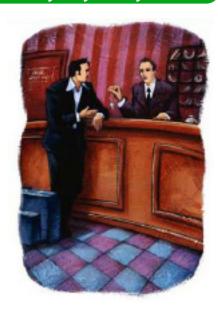
6. 前台 : 好的, 先生。

Questions

- 1. 怎样问前台如何拨打国际电话?
- 2. 怎样告诉前台你想把电话费算到房费里?

C7

- I'm afraid I've lost my key.
- I've locked my key in my room.



l'm afraid	I've lost my key. I can't make it.
I've locked	my key in my room. my passport in my room.

Conversation

1. **Zhang** : I'm afraid I've lost my _____.

2. **Hotel Clerk** : Do you have any idea where you have lost it?

3. **Zhang** : I'm not sure but I think, I've locked my ____ in my room.

4. **Hotel Clerk** : Okay. I will give you a spare key.

5. **Zhang** : Thank you. I'll check it now.

Questions

- 1. How would you tell the hotel clerk that you've lost your key?
- 2. How would you tell the hotel clerk that you've locked your key in your roon

- 我恐怕把钥匙弄丢了。
- 我把钥匙锁在房间里面了。



Language Focus

我恐怕把钥匙弄丢了。
恐怕我做不了这个。
我把钥匙锁在房间里面了。
我把护照锁在房间里面了。

Conversation

3. 张 : 不太确定。但是我想我把___锁在我的房间里面了。

4. 旅馆服务员 : OK. 我给你一把备用钥匙。5. 张 : 谢谢,我马上去看一下。

- 1. 怎样告诉旅馆服务员你弄丢了钥匙?
- 2. 怎样告诉旅馆服务员你把钥匙锁在房间里面了?

- Could you send someone to fix the Wi-fi router?
- There's no hair dryer in the bathroom.



Could you send	someone to fix the Wi-fi router? a bellboy?
There's no	Wi-fi connection in my room. hair dryer in the bathroom.

Conversation

1. **Hotel Clerk** : May I help you?

2. **Zhang** : Could you send someone to fix the _____?

3. **Hotel Clerk** : What's wrong with it?

4. **Zhang** : There's no hair dryer in the _____.

5. **Hotel Clerk** : We are sorry. I'll send someone right away.

6. **Zhang** : Thank you.

Questions

- 1. How would you ask the hotel clerk if he could send someone to fix the Wi-fi router?
- 2. How would you tell the hotel clerk that there's no hair dryer in the bathroom?

- 可以派人修理一下无线路由器吗?
- 浴室没有吹风机?



Language Focus

可以派人修理一下无线路由器吗?	
可以派一个服务员来吗?	
浴室没有吹风机?	_
我的房间还没有打扫?	

Conversation

1. 旅馆服务员 : 有什么可以帮您的吗?

2. 张 : 可以派人来修理一下_____?

3. 旅馆服务员 : 哪个地方坏了? 4. 张 : 没有吹风机?

5. 旅馆服务员 : 对不起。我马上派人过去。

6. 张 : 谢谢。

- 1. 怎样告诉旅馆服务员是否可以让他派人来修理一下淋浴?
- 2. 怎样告诉旅馆服务员淋浴没有热水?

- I'd like to pay my bills.
- I think there's a mistake with my bill.



ľd like	to pay my bills.
(I would)	to get the receipt.
I think there's a mistake	with my bill.
	in the phone call charge.

Conversation

1. **Zhang** : Excuse me, I'd like to pay my _____.

2. **Front Desk** : Your total bill is 350\$.

3. **Zhang** : I think there's a mistake with my _____. What's this

charge for?

4. **Front Desk** : That is for the international call you made.

5. **Zhang** : Okay, I understand now. I'd like to get the receipt.

6. **Front Desk** : Yes sir. Here it is.

Questions

- 1. How would you tell the front desk that you'd like to pay your bills?
- 2. How would you tell the front desk that you think there's a mistake with your bill?

- 我想要结账。
- 我想账单上有错误。



Language Focus

我想要结账。	
我想要收据。	
我想账单上有错误。	
少担由 <u>工</u> 申 1. 去無 1.	
我想电话贺工有错误。	

Conversation

1. 张 : 打扰一下, 我想要____。

2. 前台 : 一共是350美元。

3. 张 : 我想______有错误。这项是什么费用?

4. 前台 : 这是您的国际电话费用。
 5. 张 : OK,我知道了。我想要收据。

6. 前台 : 好的,知道了。给您。

Questions

- 1. 怎样告诉前台你想结账?
- 2. 怎样告诉前台你觉得账单上有错误?

C10 C10