

LEARNING GOALS

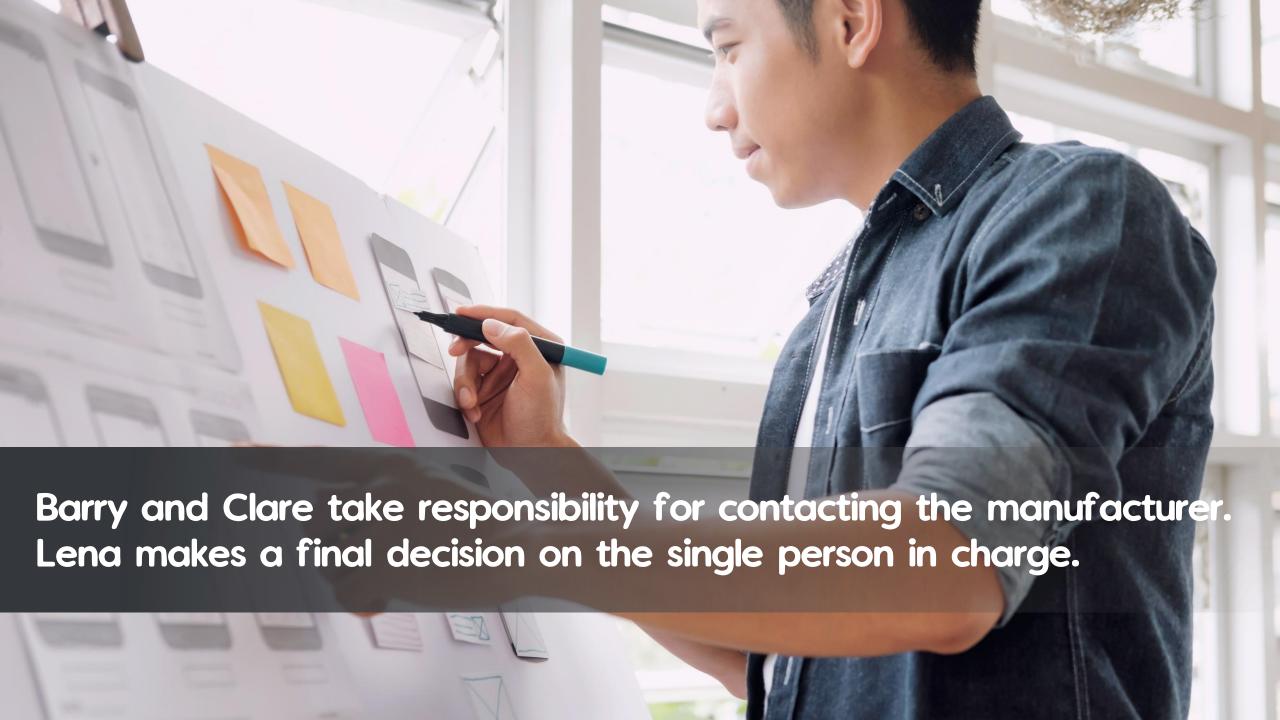
- Task Delegation
- Task Arrangement



Warm-up

- **♦** How do you assign the right task to the right person?
- **♦** What things should one consider when arranging a task?





Situational Dialogue

Listen to the audio.

Lena: Who is willing to take care of selecting the manufacturer?

Barry: Clare and I can handle it. We've cooperated with some manufacturers before, so we can contact them to see who has idle production lines.

Clare: That's okay with me!

Lena: It's great that both of you are so eager. But it will be easier for me to have a single person in charge, even if you divide the work.

Barry: In that case, I can be the leader, and Clare can assist me.

Clare: No problem! So, I'll take responsibility for gathering information about alternative manufacturers, such as their capacity and quotations.

Lena: Sounds perfect! I'm **counting on** you both for this deliverable.

Role-play

Do a role-play and answer some questions.

Lena: Who is willing to take care of selecting the manufacturer?

Barry: Clare and I can handle it. We've cooperated with some manufacturers before, so we can contact them to see who has idle production lines.

Clare: That's okay with me!

Lena: It's great that both of you are so eager. But it will be easier for me to have a single person in charge, even if you divide the work.

Barry: In that case, I can be the leader, and Clare can assist me.

Clare: No problem! So, I'll take responsibility for gathering information about alternative manufacturers, such as their capacity and quotations.

Lena: Sounds perfect! I'm counting on you both for this deliverable.

Learning Goal

.:: Task Delegation

When we hope to make decisions on who holds a specific task/ responsibility, we can say...

- ➤ Who is willing to take care of (task)?
- > You'll take responsibility for (task).
- > I'm counting on you to do (task).
- > I'm trusting you to accomplish (task).

Example sentences:

- Who is willing to take care of contacting the supplier?
- You'll take responsibility for selecting the product design.
- I'm counting on you to finish the report by 5 pm today.
- I'm trusting you to accomplish the presentation as soon as possible.

How to Delegate Effectively

- Solicit questions, reactions, and suggestions.
- Listen to the employee's comments.
- Express confidence in the employee's ability.

Learning Goal

...: Task Arrangement

Having an organized arrangement is necessary as it helps project managers keep everything in flow. One common way of arranging tasks is by using a **spreadsheet**.

Team	Tasks	Person in charge
Production Team	Selecting manufacturer	Barry
	Gathering information about alternative manufacturers	Clare
Graphic Design Team	Planning the design	Jeffy
	Layouting the design	Tom

Sample task description: Barry is in charge of selecting the manufacturer.

Q1: What will Clare take care of?

Q2: What are the specific tasks of the members of the Graphic Design Team?

Oral Practice

Scenario:

You are the manager and there will be an upcoming product launching event next season. Have a meeting with your colleagues and delegate the tasks.

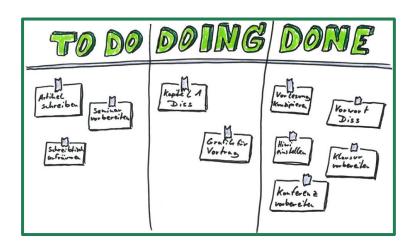


.:: Key expressions to express task delegation:

- Who is willing to take care of (task)?
- You'll take responsibility for (task).
- I'm counting on you to (task).
- I'm trusting you to accomplish (task).

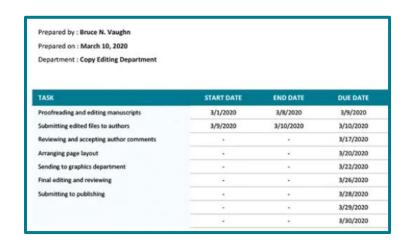
Coffee Break

...: Popular Tools for Arranging Tasks



Kanban Board

This tool visually depicts work at various stages of a process with the use of **cards** to represent tasks and columns to represent each stage of the process.



Spreadsheets

Due to spreadsheets' flexibility, they're an especially great way to manage a ton of projects and tasks. You can make different sheets for different types of tasks.



- 1. In your opinion, what are the pros and cons for each tool?
- 2. What other tools for task arrangements do you know?

Overview

Keywords and expressions:

idle/ production lines/ alternative/ capacity/ counting on

Task Delegation

- Who is willing to take care of (task)?
- You'll take responsibility for (task).
- I'm counting on you to (task).
- I'm trusting you to accomplish (task).



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