

## Review

You are assigned to organize a meeting to discuss ideas on how to bring more customers into your company.

#### Requirements:

- > Ask for suggestions from the team.
- > Give your own suggestions.



# LEARNING GOALS

- Expressing Agreement
- Expressing Disagreement



#### **Situational Dialogue**

Ms. Chen disagrees with Kenzo's suggestion.







#### **Key Vocabulary**

#### Learn the new words and answer the questions.



figure out

(ph.v.) to understand something or find the solution

e.g. I tried to figure out how to solve a Rubik's Cube.



overtime

(n.) time worked beyond one's scheduled working hours

e.g. I need to work overtime to finish my assigned task.



go along with

(v.) If you go along with a person or an idea, you agree with them.

e.g. All the members go along with my idea.

#### **Dialogue Review**

#### Have a role play and answer the questions.



Ms. Chen disagrees with Kenzo's suggestion.

**Ms. Chen:** I'm afraid I disagree with you, Kenzo.

I checked with the HR Department earlier.

HR said we cannot hire anyone right now.

Kenzo: Let's try to figure it out then.

**Jordan:** What about if we just work **overtime**?

Ms. Chen: Well, I have to go along with you on this.



#### **Learning Goals**

#### Let's check the learning goals!



Ms. Chen disagrees with Kenzo's suggestion.

Ms. Chen: I'm afraid I disagree with you, Kenzo.



1. Expressing Disagreement

I checked with the HR Department earlier.

HR said we cannot hire anyone right now.

Kenzo: Let's try to figure it out then.

Jordan: What about if we just work overtime?



2. Expressing Agreement

Ms. Chen: Well, I have to go along with you on this.



#### **Learning Goals**

Learn the key expressions and sentence structures.

#### ...: Expressing Agreement

#### Example sentences:

- I have to go along with you on this.
- I couldn't agree with you more.
- You're absolutely right.
- That's for sure.

#### You can also say:

- I have come to the same conclusion.
- I see what you mean and I agree with you.

How do you express agreement?

#### **Learning Goals**

Learn the key expressions and sentence structures.

#### ...: Expressing Disagreement

#### Example sentences:

- I'm afraid I disagree.
- I don't think so.
- I'd say the opposite.
- That's not always true.

#### You can also say:

- I'm sorry but I don't agree.
- To be honest, I don't agree with that.

# Semi-open Dialogue

Please read the situation below and have a role play with your teacher.

Scenario: Your company is struggling financially, and the HR manager suggests laying off some employees to solve the problem. Do you agree or disagree with that suggestion? Explain further.



- You're absolutely right.
- I have to go along with you on this.
- I'm afraid I disagree.
- I don't think so.

#### **Coffee Break**

Learn to use the PREP Model for handling disagreement respectfully.

#### ... How to Effectively Handle Disagreement

P -ause

It helps to breathe when you pause especially if you feel strongly about something.

R )-espect

Show respect towards someone's idea by saying "I hear you... many people say that, and I respect that."

E -xpress

Avoid using "but" when expressing a disagreement, you can respond this way "I believe that... instead.

P )-ause

Then pause again and let the other person respond if they want to.



- 1. Why do you think it's important to handle disagreement politely/respectfully?
- 2. How do you handle someone who disrespectfully disagrees with your ideas?

### **Overview**

#### **Key words and expressions:**

figure out/ overtime/ go along with

You're absolutely right.
I have to go along with you on this.

I'm afraid I disagree. I don't think so.

