




Unit 2 Lesson 8 – We have concerns regarding the location.



Underline expressions of agreeing and disagreeing in the conversation.

Messi

or

Ronaldo

Paul: In my opinion, Messi is the best soccer player in this generation.

Amy: I was just going to say that. He is not only an incredible scorer and gifted playmaker, but he also makes his teammates look better.

Sara: He's good but I'm afraid I disagree with calling him the best.
Ronaldo currently has more goals than him.

John: Ronaldo's combination of physical and technical abilities just makes him better at playing football, so I have to side with Sara on this one.



Introduce today's sentences.

Grammar Focus

- Polite Expressions for Expressing and Addressing Concerns

Key Expressions

- Some members have some concerns regarding the location.
- This is a matter of concern because most of the planned recreational activities will be done outdoors.



Listen to the teacher and repeat.



recreational



array



zip line



secluded



Listen to the audio and repeat.



Aya's team has come up with the best location for their team building, however, some of the members have expressed their concerns.

Aya: Some members have some concerns regarding the location. The nearest beach resort is 3 hours away and it will probably rain on the scheduled date. **This is a matter of concern because most of the planned recreational activities will be done outdoors.**

Olivia: What do you suggest?

Aya: The HR helped us find a leisure park and amusement resort in Asakusa and it only takes about 16 minutes to get there.

Olivia: What information do you have about this place?

Aya: This is a wide secluded place that boasts 3 different swimming pools. They also have a wide array of activities that everyone will enjoy like zip line rides and Segway. What's your point of view on this suggestion?

Olivia: That's a great idea! Let's go and ask other colleagues for advice.

Aya: Yes, and then we can wait for the decision made by the boss.



Learn the grammar.

Concern

Something that worries you or something that is important.

■ Expressing Concern

- ✓ **Be** specific.
- ✓ **Be** objective and lose any emotional attachment.
- ✓ **Come** with solutions in mind.
- ✓ **Get** support if necessary.
- ✓ **Leave** the decision up to the boss.

Sample Phrases

- *I don't think you've considered ...*
- *I have some concerns regarding ...*
- *What information do you have about ...?*
- *We do have some doubts that ...*
- *I can see your concerns for ... but I am slightly concerned about ...*

Why do we have to follow these strategies when **expressing our concerns**?



Learn the grammar structures.



Collocations:

The combination of words that are often used together.

concern (that)

I'm *concerned that* the management will lay off employees.

a matter of concern

This is *a matter of concern* for all of us.

main/primary/major concern

The *major concern* is looking for a new location.

cause concern/be a cause of concern

The new mall could *be a cause of concern* for small businesses.

Addressing Concerns

- We appreciate your concerns but we don't expect this to be a problem.
- We'd like you to give this your full support.
- To respond to your concerns, our information is ...

Identify the strategy used in each statement.

Strategies

- Be specific
- Be objective and lose any emotional attachment
- Come with solutions in mind
- Get support if necessary
- Leave the decision up to the boss

- 1 What information do you have about this place?
- 2 The HR found a leisure park and amusement resort in Asakusa which is a perfect venue for our team building.
- 3 Some members have some concerns regarding the location.
- 4 The memos are ready and we're just waiting for your decision.
- 5 I already have talked with most of our colleagues and they understood the situation.



Express and address the concern in each situation.

Situation 1

The management has mandated a new rule about company uniforms. Women should wear high heels while men must put on black leather shoes.

Expressing Concern

Addressing Concern



Express and address the concern in each situation.

Situation 2

Jake is a long-time employee with no past performance issues. Recently, he has been coming in late which is not his usual behavior. You get a feeling that something is going on but his tardiness has to stop.

Expressing Concern

Addressing Concern



Situation: The country's economy is not doing good and most businesses have been doing everything to keep afloat which includes laying off employees. Your colleagues are thinking the same. Express this concern to your boss.

--- polite expressions for expressing and addressing concerns

Read what we learned today.



● Word Focus

- recreational array
- zip lines secluded

● Grammar Focus

- ■ Polite Expressions for Expressing
and Addressing Concerns