

#### **Vocab Review**



Part 7: Practice Test (3)

Questions 191-195 refer to the following information and form.

Smith Internet Shopping, or SIS, is a well-known English company incorporated over two decades ago. It is one of the most popular and successful online shopping stores in England, and is also used in other European countries. SIS offers FREE shipping to any country in the United Kingdom. This shopping brochure lists many of our items, but more can be found on our website, www.sis.co.uk

SIS' continuing success has arisen as a result of our speedy and reliable delivery record and due to the wide range of items stocked at very competitive prices. Independent online reviews rank our service among the best in the industry, and we have been awarded first place for the past 7 years in the annual British Online Shopping Awards (BOSA).

The procedure for first-time buyers is straightforward: you simply register your personal details with us and are then able to browse and buy as one of our customers! You will receive a personal customer reference number which can then be used to make subsequent orders by email, phone, internet order form, or even text message. SIS is open around the clock, 24 hours-a-day, 7 days-a-week.

Contact details:

Internet address: www.sis.co.uk Email address: order@sis.co.uk

Postal address: 24 Montague Place, London, WC1 2ET, United Kingdom

Telephone no.: +44 (0)207-347-9008 Mobile phone no.: +44 (0)7635-911-032



Smith Internet Shopping internet order form

Name: Fiona Jones
Date: October 11

Address: 3a Marylebone Lane, London, WC2H 3ER

Customer Reference number: 109981

Item No	Description	Quantity	Price
9154 Red anorak (size: m)		1	£34.99
2001 White	e squash socks (size: 10-12)	3	£15.00
85328 Neutron squash racket		1	£89.99
4456 Aerolot Frisbee (green)		2	£16.98
Total			£156.96

#### **Comments:**

I am going on a sports holiday on October 17 with some friends and want to take these items with me (I lost my squash racket last week!) If any of the items I have ordered are unlikely to arrive by October 16 could you please inform me as soon as possible so that I can amend my order and try to buy them elsewhere. I do not have daily access to the internet, so, if possible, could you please contact me on my mobile phone: 07954348022. Many thanks.

Sincerely Fiona Jones



### 191. What is the purpose of the brochure?

- (A) To inform customers about an event
- (B) To tell clients about a new Web service
- (C) To provide a list of the company's products
- (D) To advertise the benefits of internet shopping

#### 192. What will Ms. Jones do on October 17?

- (A) Have guests in her home
- (B) Go on a sports holiday with some friends
- (C) Take a business trip
- (D) Move to a new address

#### 193. When does Ms. Jones require the items to arrive by?

- (A) October 16
- (B) October 17
- (C) October 11
- (D) October 30

#### 194. What can be inferred about Ms. Jones?

- (A) She has used Smith Internet Shopping before.
- (B) She will travel overseas on business.
- (C) She lives outside the free shipping area.
- (D) She likes to play tennis with friends.

#### 195. Why might Smith Internet Shopping call Ms. Jones' mobile phone?

- (A) To negotiate shipping costs for the items.
- (B) To inform her of the new address.
- (C) To discuss product availability.
- (D) To respond to a party invitation.



# **Vocab Review**



# • PART 4: PRACTICE QUESTION Practice 1.

- 1. Which is a good summary of the weather forecast for today?
  - (A) Very high temperatures
  - (B) Lots of rain
  - (C) Sunny and windy
  - (D) Warm and cloudy
- 2. How long will the rain last?
  - (A) All day
  - (B) Until tomorrow morning
  - (C) Until this evening
  - (D) All week
- 3. What will the weather be like for the rest of the week?
  - (A) Fine
  - (B) Stormy
  - (C) Cold
  - (D) Bad

#### Practice 2.

- 4. What does the speaker say about the bus to York?
  - (A) All tickets have been sold
  - (B) It has been delayed
  - (C) Passengers should board the bus
  - (D) It has departed

# TOEIC® DAY 38B Part

#### 5. When will the next bus to York depart?

- (A) 4.00 P.M.
- (B) 7.00 P.M.
- (C) 11.00 A.M.
- (D) 12.00 A.M.

#### 6. Where should listeners go if they want to buy refreshments?

- (A) To the bus parking area
- (B) To the station store
- (C) Outside the main entrance
- (D) To counter A1

#### Practice 3.

#### 7. Who is the speaker?

- (A) A wine specialist
- (B) A speaker at the Wine Trade Show
- (C) A reporter
- (D) An event organizer

#### 8. According to the speaker, what makes this a special event for Mr. Opal?

- (A) He is selling his wine there
- (B) It is his first competition
- (C) He has won a trophy
- (D) His company is a sponsor

#### 9. What will listeners hear about next?

- (A) The competition winner
- (B) The organization of the event
- (C) Competition rules and regulations
- (D) The history of Californian wine



# 2. DICTATION

We'd like you to give us a ...... on the project.
 Police are trying to ...... a young woman seen near the accident.
 Can you give me a ..... of everything you discussed in the meeting.
 He recently paid off his .....
 In your employee ..... pack you'll find a café card.

# 3. **HOMEWORK** (Vocab)

- 1. Meters do occasionally malfunction, making an accurate reading impossible.
- 2. Shareholders will receive an interim dividend.
- 3. Our company has a commitment to quality and customer service.
- 4. Each machine is built to the highest specifications.
- 5. We shall be grateful if you will kindly acknowledge receipt of this letter.