

**Part 4 Practice Question**

**Welcome to SHS. SHS is Australia's leading home shopping retailer. The wide range of items we stock as well as our prompt delivery and quality merchandise at discount prices are the reasons for our continued success. Independent reviews online and several magazines have rated our service the highest in the industry. We have won the National Home Shopping Award each year for the past 10 years.**

**Thank you for calling SHS today. We will be able to take your call shortly.**