**BUSINESS ENGLISH 6** 

### How Do They Present Their Different Ideas?



#### I. WARM-UP **Vocabulary**

#### Match the words in A with their meanings in B.

1. alternatives

**2.** effort

**3.** tackle

4. favorable

grateful

feeling that you want to thank someone because of something kind that s/he has done

something you can choose to do or use instead of something else

to make a determined effort to deal with a difficult problem

making people like or approve of someone or something

exertion of physical or mental power

#### II. DIALOGUE BOX

**John**: Good day! Let's start with the issues of the meeting and then tackle with the rest of the agenda. Could you help me with this, Gian?

Sure, why not? You know we, we have all the meetings to be realized which is why we have to double our time to get our reports done and to go home early.

**John**: Well, I've heard you're exerting a lot of effort, which is the main reason I want to make things favorable for you.

Jim : Gian, is right. We have lots of meetings which people are not happy about.

**John**: Okay, but what alternatives are there? I'd be willing to discuss it.

**Gian**: Well, a simple option is...What if we cut the number of meetings?

**John**: Okay, well, maybe. Any other suggestions?

Jim : I think it's the least that we can do.

**John**: Alright, I understand your point. So, we'll only have a meeting once a month and you can just email your reports in the evening. Would that be fine?

Gian and Jim: Thanks, John.

### How Do They Present Their Different Ideas?

#### **Comprehension Check**

- 1. What issues does Gian raise?
- 2. What alternatives does John give?

#### **III. LANGUAGE BOX**

#### In adding information to a sentence, a relative clause is used.

I wanted to ask the president, which was impossible because he was on leave. Productions are 30% low last year, which is not considerable.

#### A relative clause can be used to give a reason for something.

The management has low supervision, which is the main reason people are leaving. They had never tried anything like it, which is why they had difficulty finishing the delegated task.

# IV. SAY IT! Your company has decided to employ twice as many staff as before. Unfortunately, the rooms are not enough for anyone. Put yourself in a situation, in which you will present a plan to the existing staff, telling them how you are going to fit all the new workers.

What could be your positive response to this?

How will you present your own idea without offending other's suggestions? If you are the team leader, how will you gather different ideas that will lead to the meeting's realization?



# Agreeing and Disagreeing



#### I. WARM-UP

#### **Vocabulary**

#### financial situation

I think the financial situation is sorted out.

#### opinion

What is your opinion about this matter?

#### profitable

- It would be more profitable if we change our system.

#### extension

- I'm going to file an extension for my credit in the cooperative.

#### production

The production has been shut down.

#### aluminum

Aluminum is usually used in kitchen ware.

#### II. DIALOGUE BOX

**James**: Now, I think the financial situation sorted out. I guess Bella has something to do with this.

**Bella**: Thanks James. In my opinion, if we want to stay profitable, we should seriously

**Edward**: I totally agree to that!

**Belle** : Yes, we have to extend our production. We make aluminum for construction and for vehicles. I think we could also do the packaging. Aluminum dishes for

takeaway food and aluminum foil for wrapping.

**James**: It's a totally different process, Bella.

consider extension.

**Bella**: Yes, it is, but we have to take the considerations on the production's financial

situation.

**Edward:** I think Bella has the best solution to the problem. Collin, what do you think?

**Collin**: I think so! James, how about you? Have you decided?

**James**: Yes, I have decided. I will take it.

# Agreeing and Disagreeing

#### III. LANGUAGE BOX

A collocation is made up of two or more words that are commonly used together in English.

There are different kinds of collocation in English.

Strong collocations- are word pairings that are expected to come together.

adjective + noun - regular meeting, a massive demand

**noun** + **verb** - set the meeting, a company progress

**verb + noun** - to feel free, to come prepared

**adverb** + **verb** - completely forget, wave frantically

collocations with common verbs- do business, make a difference

#### IV. SAY IT! Directions: Read the scenario below and answer the questions.

For instance, the company you're working for is experiencing a great loss in the production. The reason is, most of the employees are retiring and others are filing a resignation. They're against on the changing of shifts twice a month. They're obliged to follow and adjust to it eventhough it's against their will.

#### Follow-up questions:

- 1. Do you agree or disagree that companies should be permitted to do this? Provide reasons or examples to support your opinion.
- 2. If you're in the situation, will you do the same thing as what most of the employees did?



# Running a Meeting



### I. WARM-UP Vocabulary

#### Match the words in column A with their meanings in column B.

A

- 1. issue
- 2. shift
- **3.** protest
- **4.** agenda
- 5. observe

В

- **a.** list of items that have to be discussed at a meeting
- **b.** to say or to show publicly that you object to something
- **c.** to see, watch, perceive or notice
- **d.** an important subject that people are arguing about or discussing
- **e.** a person's scheduled period of work

#### **II. DIALOGUE BOX**

**Louigie**: Good afternoon, everyone! As you all know we are here to discuss the main

issues arising from the last meeting. Our agenda for today is the changing of

shifts; morning and night shifts. What is your observation on this?

**Christine:** Yes, we really had a hard time explaining to the employees about this change.

**Rosie**: The employees keep protesting on why the company has to do the sudden

change on schedules.

**Lougie**: I think, we have to raise this on HR department. We have to hire more

employees that could replace the vacant positions in the production.

**Christine:** That could be the best solution.

**Kate**: Rosie and I agree to that.

**Louigie**: Okay then. Let's try that idea. I guess that would be all. Let's call it a day.

#### **Comprehension Check**

- 1. What is the meeting's main agenda?
- 2. What is the employees' stand on this matter?
- 3. What could be the possible solutions on this issue?

# Running a Meeting

#### **III. LANGUAGE BOX**

Many verbs are commonly followed by another verb. Some verbs must be followed by an infinitive "to":

**EXAMPLES:** I'm planning to finish the report on Monday.

I'm going to report on Monday.

Some verbs just need the infinitive without "to":

**EXAMPLE:** Let John finalize what he's doing.

Sometimes the -ing form of the verb is needed:

**EXAMPLE:** We can postpone having a meeting today until the

president arrives.

IV. SAY IT! You are a manager of an advertising company. Conduct a meeting regarding reduction of cost in the IT Department. Make use of the infinitive.

#### These are the agenda:

**a.** IT Department running costs

**b.** staff cuts



### How to Defend an Idea



#### I. WARM-UP <u>Vocabulary</u>

### Read the words and their meanings. Construct your own sentences using the following vocabulary.

1. propose- to offer or propose

2. prepare- to put in proper condition or readiness

3. successful- achieving or having achieved success

4. option-something that you can choose to do in preference to one or more alternatives

5. anniversary- a date which is remembered or celebrated because a special event happened on that date in a previous year.

#### **II. DIALOGUE BOX**

**Susie**: I propose that we set our anniversary party next month.

**Anna**: I really don't think that is a good idea. We need more time to prepare.

**Susie**: Well, I honestly believe that next month is the best option. We will be very busy

after that since we need to finish our project before the end of the month.

**Molly**: Do you think we can finish all the preparations on time?

Susie: Yes. I'm quite certain that we can finish all the preparations before the party. And I

can truthfully say, if we all work together, this plan will be successful.

#### **Comprehension Check**

1. What is Susie's' proposal to the group?

- 2. How does Susie defend her idea?
- 3. If you were Susie's colleague, would you agree with her proposal? Why or why not?

### How to Defend an Idea

#### **III. LANGUAGE BOX**

#### Adverbs are often used when expressing an opinion or idea

Ex: Quite honestly, we have no choice. Basically, we need to diversify.

#### It is also used before the verb to emphasize opinions.

Ex: I really don't think we need to act immediately on the matter. I strongly believe this is our only option.

#### An emphatic adverb would come after an auxiliary or modal verb.

Ex: I can honestly say that we are losing our quality. I'm quite certain that this is the best solution.

#### **Activity**

(Suggest an opinion using these example adverbs.)

| 1. | Basically,             |
|----|------------------------|
| 2. | Quite honestly,        |
| 3. | I really               |
|    | I honestly,            |
| 5. | I can truthfully say . |

#### IV. SAY IT!

- 1. The social committee of your company is planning the 30th anniversary celebration of its foundation. They have proposed a day trip in a hot-air balloon for all staff, followed by a dinner party where the balloon is due to land. Think of possible advantages and disadvantages of this idea and discuss it with someone.
- 2. You are a member of the social committee and there is someone who does not like the celebration you have proposed. Discuss the matter using the useful expressions for defending an idea.



# How to Speak to a Group



### I. WARM-UP <u>Vocabulary</u>

#### Match the words in column A with their meanings in column B.

#### <u>A</u>

- 1. familiarize
- 2. precautions
- 3. destination
- 4. pull up
- 5. scenery
- 6. on behalf of

#### B

- a. the vehicle slows down and stops
- b. doing something for someone
- c. to learn about something and start to understand i
- d. is the land, water or plants that you can see about you.
- e. is an action intended to prevent something dangerous or unpleasant from happening
- f. the place to which the person or thing travels or is sent

#### II. DIALOGUE BOX

Hi! I am John from Sunflower Tours. I'd like to welcome you all to Tokyo. Right now, I'd like to take a minute to familiarize you with the area and discuss some brief safety precautions. The bus ride to your hotel will just take about 15 minutes so I'd like you to remain seated until we reach our destination. You are not allowed to eat or drink while on the bus. And please be reminded that it is against the law to get drunk in public. We're going to be pulling up to the hotel in just a few minutes. Please remain in your seat and enjoy the scenery of the left hand side of the bus until we have come to a complete stop. Double check to make sure your bag has been taken off the bus. On behalf of Sunflower Tours, have a wonderful vacation and I hope to see you tomorrow at the information session.

#### **Comprehension Check**

- 1. How long does it take from the airport to the hotel?
- 2. What are the safety precautions enumerated by the tour guide?
- 3. If you were the guide, where would you take the tourists?

# How to Speak to a Group

#### III. LANGUAGE BOX

#### We use polite phrase when addressing a group of people.

Ex: Please stay in your seat and keep quiet.
I hope you will enjoy your stay here.
I wish you a safe and pleasant journey home.
It's been a pleasure to meet you.
Thank you all for coming.

### We often use which or that to give details to help somebody identify something:

Ex: This is the company that receives an outstanding sales last year. El Nido is a famous company which gives the best tasting wine.

#### Who is used to give details that identify a person:

Ex: Mr. Smith is the CEO of Farma Distributors who gives emphasis on the importance of benefits to encourage workers to work hard.

# IV. SAY IT! A group of business management students would like to visit in your workplace to make a research about your company. You are given the task to guide these students and give them the information below:

- important people of your company
- interesting facts about your company
- do's and don'ts during the visit

