

ORGANIZING A MEETING

I'd like to officially open our meeting now.

You can also say...

1. *It's a great pleasure/ honor for me to open...*
2. *I declare...*



Mr. Brown of XBY Company

Conversation:

- A: Because everyone is already here for today's meeting, I would like to call on our project manager to open the meeting.
- B: Good morning, ladies and gentlemen. I'd now like to open officially our meeting.

Questions:

1. Have you tried opening a meeting?
2. What do you usually do to ensure everyone's time in the meeting is productive?

Note:

The way a meeting leader opens a meeting is usually an indicator of how effective and productive the rest of the meeting will be.

ORGANIZING A MEETING

I'd like to thank Mr. Smith for attending today's meeting.

You can also say...

1. *I really appreciate...*
2. *Thank you for gracing us...*



Mr. Aaron from JB Motors

Conversation:

- A: We are pleased to announce that we have an important person here with us, Mr. Kenny Rogers, whose presence is vital in today's meeting. A round of applause, please.
- B: Thank you for the warm welcome. The pleasure is all mine.
- A: (After the meeting) I will put into writing your suggestions and will have them read by the president, himself. They will certainly save us a lot of time and money. Again, I'd like to thank you, Mr. Rogers, for attending our meeting.
- B: Thank you, for having me here. It was good to hear what everyone had to say.

Questions:

1. Have you experienced being the guest speaker of a meeting? Describe your experience.
2. How do you thank guest speakers in your country?

Note:

You will need to have focused on at least one point made during the speech to make your thank-you speech sound both relevant and sincere. It should be short and should not express any argument with guest speaker or make any corrections to that speech.

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He is the marketing head for the North American project.

You can also say...

1. He is in charge...
2. He is responsible...



Mrs. Amanda Jacob from HR Department

Conversation:

- A: I'd like to welcome everyone to our meeting. As you all know, we are trying to get an important account that will help increase our company's income. To help us do that, I would like to call the head of marketing for the said account. Please join me in welcoming him.
- B: Thank you very much. I am looking forward to sharing my thoughts regarding this matter.

Questions:

1. What is one successful project that you headed? What did your colleagues say about it?
2. Have you tried talking with a person of high position? How did you address him?

Note: *Every person with a higher position deserves a thoughtful and professional introduction. If you have been asked to introduce him/her, it is an honor that should be taken very seriously. Your purpose is to help establish the speaker's credibility and to set a positive tone for the meeting.*

ORGANIZING A MEETING

Our goal is to provide good quality not quantity.

You can also say...

1. The aim is...
2. Our purpose here is...



Company's staff discussing the company's goal

Conversation:

- A: I am calling this meeting with regard to the overwhelming response of the public to our newly released product.
- B: According to the survey made, our product is currently on top of every consumers' list, which is why we have to work double time to meet the growing demands.
- A: That is true. But, let us always bear in mind that our goal is to provide the public with good quality rather than quantity.
- B: Yes sir, of course. Our company's goal will never be sacrificed.

Questions:

1. What is your primary goal in life?
2. What is the primary objective that your company would like to project to the public?

Note:

Objective/Goal/Aim/Purpose/Target is the process of deciding what you want to accomplish and devising a plan to achieve the result you desire.

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Can we hear from our sales manager about the sales report for this month?

You can also say...

1. I'd like to call...
2. He will talk to...



Mr. Dunn is asking the project head to talk about the weekly progress of the company.

Conversation:

- A: As you all know, our company is currently undergoing a serious technical mishap. It is a good thing that our senior vice president, Mr. Roy Andersen, specializes in this field. Now, I would like to call on Mr. Andersen, to talk to us about the project proposal that he has prepared.
- B: Thank you for that wonderful introduction. I am confident that this matter will be resolved quickly. I am looking forward to having your full cooperation.

Questions:

1. Have you been a bearer of good or bad news? What did you feel at that time?
2. Tell me about a significant situation where an issue arose and how you dealt with it?

ORGANIZING A MEETING

If you look at the sales this year, our income went up by twenty percent.

You can also say...

1. *I'd like to draw your attention...*
2. *As you can see...*



Ms. White is giving a presentation on the company's annual income.

Conversation:

- A: Good afternoon everyone. Today, we will talk about the status of our marketing sales in the Western part of the region. If you look at the chart, there is a twenty percent increase in sales compared to last year. What do you think this means?
- B: I strongly believe that our consumers from the Western part are satisfied with the quality of our products.
- A: Correct! With this increase, we must always monitor the productivity of our company. Job well done, everyone.

Questions:

1. Was there a point in your life where you felt so low?
2. Was there a point in your life where you felt like you were at the top? Like everything was going your way?

ORGANIZING A MEETING

What we really need is to have the most responsible employee do the task.

You can also say...

1. What we are looking for is...
2. What we have in mind is...



Managers are checking the qualities of the employees for the promotion.

Conversation:

- A: Demand for bottled drinking water has been growing rapidly since the 1980s as a result of declining consumer confidence in the safety and quality of municipal water supplies. Consumer demand for bottled water is expected to continually increase, as water supplies worldwide are deemed undrinkable or unhealthy. Then, how should we address this problem?
- B: I strongly believe that producing bottled water by the gallon, rather than singly, will meet the increasing demand. This will also benefit the company itself.
- A: Your suggestion will be raised to the higher management and a feasibility study will be made. Thank you for that.

Questions:

1. What is your motivation in life?
2. Do you get easily swayed when you do not meet others' expectations?
3. What is one thing you are really good at?

ORGANIZING A MEETING

The fall in sales is mainly due to the recession affecting world markets.

You can also say...

1. *The delay of the products' release is caused by heavy snows, which slowed shipment.*
2. *Owing to a mistake by the payroll department, most of us were issued incorrect checks.*



Mr. Smith and Mrs. Taylor are discussing the causes of the delay of the product.

Conversation:

- A: The delay of our products' release is mainly due to a strike of the union. Have you any suggestions on how to resolve this issue?
- B: I believe one answer is hiring skilled workers who will be given compensation only.
- A: That's great! In a week or two, we will be hiring employees. I hope our problem will be solved by then. Meeting adjourned.

Questions:

1. What are the common problems in the world of business?
2. What do you suggest to lessen these problems?

ORGANIZING A MEETING

I suggest that we change our distribution strategy to meet changing consumer demands.

You can also say...

1. *I propose that...*
2. *Maybe we should think about...*



The board of members are giving suggestions during the meeting

Conversation:

- A: Due to the growth in consumer demand, our need to supply is also increasing. With that in mind, I would value any suggestions on ways to improve our products.
- B: Firstly, I suggest we do a survey to determine their individual needs. Then we need to establish how to meet those needs.
- A: Brilliant! I must say your suggestion will save us a lot of time, effort, and money.
- B: Thank you, sir.

Questions:

1. What vital suggestion have you raised that profited to your company's success?
 2. Do you listen to other people's suggestion or comments? How well do you handle them?
- (Note: Giving suggestion and providing constructive criticism to others in the workplace is an important skill to develop. You can do this by focusing on the current issue, being objective and specific in providing constructive criticism/suggestion, and helping develop a plan to identify specific actions for the employee to take.)*

ORGANIZING A MEETING

I totally agree with Mr. Smith's opinion.

You can also say...

1. *I have come to the same conclusion with...*
2. *I have to agree with...*
3. *You are...*



Mr. Taylor ("I suggest that the management should appreciate the efforts of each employee.")

Conversation:

- A. I think the best way to expand our sales is to lower our target consumers.
- B. I agree with Mr. Smith's opinion. We should also consider the class C people who want to buy our products but can't afford them.
- C. That's a brilliant idea. That's a good option.

Questions:

1. Describe the picture.
2. Which of these 2 suggestions you totally agree with? and why?